

The Happy Paws Club – How It Works

How It Works

1. Place Your Order

Place your order online and complete payment at checkout.

Order cut-off: Sunday evening

2. Orders Are Processed

Orders are processed on **Mondays**. Any products required are ordered fresh from our supplier to ensure quality and freshness.

3. Preparation Time

Orders are prepared in line with your chosen order or subscription cycle. Once processed, orders are typically ready for **collection, local delivery or UK shipping within up to 7 days** from the next scheduled processing date.

4. Collection, Local Delivery or UK Shipping

Choose your preferred option at checkout:

- **Free collection**
- **£2 local delivery** within our advertised delivery area, subject to a **£25 minimum order**
- **UK shipping**, with shipping charges calculated at checkout

For collection and local delivery orders, we'll contact you once your order is ready to arrange a convenient time.

UK shipping orders will be dispatched once ready.

