

# The Happy Paws Club – How It Works

## How It Works

### 1. Place Your Order

Place your order online or via our order form and complete payment at the time of ordering.

Order cut-off: Sunday evening

### 2. Orders Are Processed

Orders are processed on Mondays. Any products required are ordered fresh from our supplier to ensure quality and freshness.

### 3. Preparation Time

Orders are prepared in line with your chosen order or subscription cycle. Once processed, orders are typically ready for collection or local delivery within up to 7 days from the next scheduled processing date.

### 4. Delivery or Collection

Once your order is ready for dispatch, you will be contacted to arrange a convenient local delivery or collection time.

